

Job status:	Part-Time
Position reports to:	Visitor Experience Supervisors
Starting salary:	\$17.27-\$18.50 DOE
Work week:	Varying. Minimum requirement is to be available for scheduling at least one weekend day between the hours of 8:00am-9:30pm.

A Play Guide is a vital part of the Visitor Experience Department and is responsible for interacting with museum visitors of all ages. A Play Guide provides needed information and facilitates exhibits through play to enhance the visitor experience and create an environment that is welcoming and memorable.

This position utilizes strong visitor service, communication skills, multitasking ability, judgment, patience, and humor. As our entry-level position, Play Guides have potential for advancement.

### Responsibilities and Duties:

- Visitor Service
  - Greet all visitors and respond to their needs in a positive way
  - Accurately inform visitors of museum offerings
  - Keep exhibit floor and meeting areas in optimal condition
- Informal Education
  - Interpret and facilitate exhibits through play
  - Perform demonstrations and activities on the museum floor
- Perform other related duties as assigned

### Experience and Qualifications:

- Bilingual applicants strongly preferred
- Experience in a customer service, retail, or museum environment preferred
- Experience working with children preferred
- Friendly, outgoing personality required; must enjoy working with children and families
- Thrive on working in a fast-paced environment
- Demonstrated ability to communicate and relate effectively to a wide variety of individuals
- Ability to work both in teams and independently to solve problems creatively
- Ability to remain in a stationary position for extended periods of time, work outdoors, move from ground to above shoulder, ascend/descend stairs, position self to bend, stoop, sit, push, and pull

### To serve the best interest of museum patrons, KQCM will:

- Conduct a criminal background check on all prospective employees
- Require proof of immunizations within thirty days of employment
- All KidsQuest employees are required to be vaccinated with a Covid-19 vaccination.
- Certification in Adult, Child, and Infant CPR, First Aid provided by KQCM

**Our mission is to create learning through the power of play and exploration that connect children to their communities and the world.**

KQCM is a non-profit that offers a unique, fun work environment where curiosity and creativity are encouraged

KQCM is an equal opportunity employer and is committed to workforce diversity

People of color and any self-identification are encouraged to apply

We are a dog-friendly office

To learn more visit [kidsquestmuseum.org](http://kidsquestmuseum.org)