

Job status: Part time; Temporary
Position reports to: Director of Visitor Services
Starting Salary: \$18.00-\$22.00 DOE
Work week: Saturday and Sundays

The Front-End Safety Officer (unarmed) is responsible for ensuring COVID-19 protocols are followed and protecting the safety of the patrons, staff, and museum. The primary responsibility of this position is enforcing mask policy and checking visitors Covid 19 vaccination status and/or a negative Covid 19 test result within 72 hours for all guests over the age of 12. This position requires an ability to interact positively with young children, strong customer service skills, communication, and the ability to work well under pressure. It also includes problem solving, multitasking, judgment, patience, flexibility, and humor.

Responsibilities and Duties:

- Greet all visitors with a professional and courteous demeanor.
- Responsible for checking visitors Covid 19 vaccination status and/or a negative Covid 19 test result within 72 hours for all guests over the age of 12.
- Ensures all guests adhere to the Museum's safety policies and procedures including enforcing Covid 19 policies and mask requirements.
- Diffuses difficult situations while upholding our mission and standards for the integrity and safety of our staff and visitors. Assist in removing patrons from the premises when necessary.
- Communicates any potential issues to management with a sense of urgency and handles accordingly.
- Complete Incident report documentation as needed.
- Monitor crowd level to ensure visitor and staff safety.
- Perform other related duties as assigned.

Requirements:

- At least 6 months experience in a similar role or security environment.
- Minimum 1-year customer service experience.
- Ability to stand and walk around for long periods of time.
- Physically fit and able to walk or run if needed, climb stairs without difficulty, and lift and carry at least 60 pounds.

To serve the best interest of museum visitors, KQCM will:

- Conduct a criminal background check on all prospective employees
- Require proof of immunizations within thirty days of employment

COVID-19 Amendments

Due to the unprecedented circumstances caused by the COVID-19 pandemic, the nature of your work will continue to evolve as we innovate new ways to operate.

All KQCM employees are expected to comply with current internal, local, state, and federal guidelines for maintaining safe workplaces and reducing the spread of infectious diseases. All KidsQuest employees are required to be vaccinated with a Covid-19 vaccination.

To apply for this position please submit an application to: jobs@kidsquestmuseum.org

To download your application and find out more, please visit kidsquestmuseum.org

KidsQuest Children's Museum is an equal opportunity employer and committed to workforce diversity.

Our mission is to create learning through the power of play and exploration that connects children to their communities and the world.