

Health & Safety Policy:

To ensure the safety of our visitors and staff, KidsQuest Children's Museum requires that anyone entering the facility be free of the following symptoms that are related to the COVID-19 virus including fever, chills, cough, shortness of breath, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, and diarrhea. By reserving tickets, you confirm that all members of your group are not currently experiencing these symptoms and that you will reschedule your visit should any symptoms present themselves before entry. Refunds will be provided as described in our cancellation policy.

Additionally, by reserving a ticket, you are agreeing all members of your group will adhere to the following:

- Wearing a face covering as mandated by the WA Secretary of Health that covers your nose and mouth throughout the duration of your visit both indoors and out. Required for ages 5+.
- Maintain proper social distancing (6-feet) from others not in your group
- Follow directional signage
- Wash hands and use hand sanitizer or wipes.

We appreciate your support in helping us keep our visitors and staff healthy and safe.

Cancellation Policy:

By reserving a ticket, you are agreeing to the following cancellation policy. All reservations are non-refundable. If you are unable to attend during your reserved time, you have up until 48 hours before the start time to cancel and reschedule your visit. Cancellations within 48 hours cannot be rescheduled, unless you are showing symptoms related to COVID-19.

KidsQuest Children's Museum reserves the right to refuse service to anyone unable to comply with the Health & Safety Policy detailed above. If you are unable to adhere to the policy, KidsQuest will happily reschedule your visit for a time you are feeling better. If you are consistently unable to meet the Healthy & Safety Policy, tickets will be refunded, and we invite you to check out our virtual programming!

Waiver:

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is a very contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and visitors with underlying medical conditions are especially vulnerable. By reserving tickets you acknowledge that you understand and voluntarily assume all risks related to exposure to COVID-19 for all members of your group.